

Year 10 Parental Survey Results
 November 2020
 50 surveys returned



“My child is working at an appropriate level and performing well in the subjects that they are studying”

	Strongly Agree/Agree%	Disagree/Strongly Disagree %
English	92	8
Mathematics	90	10
Science	90	10
Art & Design	100	0
Business	84	16
Childcare	100	0
Dance	100	0
Drama	100	0
Engineering	95	5
Food GCSE	91	9
French	100	0
Geography	94	6
Health & Social	100	0
History	94	6
Hospitality	90	10
Media	100	0
Music	100	0
PE	98	2
PE GCSE	100	0
Sport	93	7
Spanish	76	24

Statements

	Strongly Agree/Agree%	Disagree/Strongly Disagree %
My child enjoys being at school	94	6
My child feels safe at school	98	2
My child is making good progress at school	90	10
I receive valuable and appropriate information about my child's progress	86	14
The discipline is good at school and unacceptable behaviour is dealt with	98	2
The school expects my child to work hard and do his or her best	100	0
My child has been able to access work and/or lessons via Teams	94	6
The school responded well during lockdown 1 in supporting my child	90	10
The school provides regular information regarding Covid - 19 updates	100	0
If my child experienced a problem at school, there is someone available to help them	98	2
The school has responded to any concerns I have raised	92	8
Parents and carers with children who have learning difficulties: The school provides specialist support and informs me how this is helping my child to progress	92	8
My child receives the extra support and help that they need from teachers and support staff	92	8
I know what courses are available in South Axholme Academy 6th Form	68	32
The school helps my child to have a healthy lifestyle	78	22
My child enjoys the meals provided at school	70	30
My child understands the Covid - 19 control measures in place at school	98	2
I found the virtual parents' evening beneficial and it provided me with useful information	100	0
The school provides good careers education, information, advice and guidance so my child understands the options and progression opportunities available	92	8
The school is well managed and organised	100	0
The school has lived up to my expectations	96	4
I would recommend this school to another parent	100	0

Parent Comments

*I find scan reports helpful but get little progress in between. Recent revision and knowledge planners have been useful. Good to know when they have assessments - I haven't always been aware of this in the past.

South Axholme Academy response: Thank you for the feedback. We have three progress reports per year for all parents/carers and a parents' evening. For 20-21 we have added an extra parents' evening to further support our parents/carers. If parents require further updates please contact the relevant class teacher via email. We hope to increase the communication to all parents in regards to key assessment dates throughout the year.

*Lessons should be delivered live. Screens don't need to be visible showing actual students. The children just need to see the resources and hear the teacher. Other schools do this.

South Axholme Academy response: Thank you for the feedback. We have live lessons in place for all our students from the 4 January 2021. Prior to this the Academy had a combination of live lessons, live weekly support lessons and remote assignments with their class teacher. In March 2020, Lockdown 1, the Academy moved immediately to its Virtual Academy and via Microsoft Teams students had access to their host class teacher and subject specific work. For safeguarding reasons and / or staffing circumstances it was not always possible to have live lessons in all situations.

*Virtual parents' evening was far more effective and efficient than the old system.

South Axholme Academy response: Thank you for the feedback. The virtual parents' evenings have been a huge success!

*Think the school has been fabulous managing the Covid crisis - Thank you. Also think parents' evening worked really well online and was very well organised meaning sessions where time limited and much more efficient.

South Axholme Academy response: Thank you for the feedback.

*My child wanted to do computing as one of his gcse's and there wasn't enough take up of the subject... He's still gutted about this and so am I...he's hoping to do this as his career.

South Axholme Academy response: Thank you for the feedback. Unfortunately, in order to manage finances and staffing effectively it is not always able to run courses which have very low numbers of student demand.

*I wish there could be suitably tailored learning provision for students who need to self-isolate due to a positive case in their bubble. I did telephone the school in autumn term 1 to express my concerns over Oak Academy work being the only source of learning for my child - but nobody got back to me to discuss it further.

South Axholme Academy feedback: Thank you for the feedback. Firstly apologies that you were not contacted regarding your questions regarding the Oak Academy. The Oak Academy provision was initially put in place owing to the significant internal staffing pressures caused by Covid 19. As staffing levels became more stable the Oak Academy was complimented by work via Microsoft Teams and each child's class teacher. Weekly live support lessons have also been in place for all students, providing subject specific support from South Axholme staff. We thank all our parents for their patience during the pandemic.

*The school has worked well with my child's wellbeing

South Axholme Academy response: Thank you for the feedback.

*Since the start of Lockdown in March the school has provided immediate work for my child. Compared to other schools this has been excellent. This work has been from his class teacher and maintained his interest and focus during these difficult times. Unfortunately during September he did have to isolate. Again, the school has been brilliant in ensuring he has access to work from in the class, some live lessons and also checking in on him. I cannot thank the staff enough for their support. The weekly updates have kept me in the loop and I feel that my child whilst finding the Lockdown difficult has been well supported. Thanks again, you are all doing a brilliant job!

South Axholme Academy response: Thank you for the feedback.

*X only started at school during lockdown. We are delighted with how he has settled and he has been made welcome by all staff. X needs a challenge and is getting this. I am also pleased that he is receiving additional support in subjects he has not studied previously or where he has gaps. Thank you.

South Axholme Academy response: Thank you for the feedback.

*I have telephoned school to request work for teams previously and this was not rectified and I was not telephoned back when leaving messages or when I emailed. I feel I always have to chase up queries and still don't always get a response.

South Axholme Academy response: Thank you for the feedback. Firstly apologies that your enquiry was not responded to within a timely manner. The academy did experience a high number of calls during Lockdown as well as a reduction in staffing.

*Working at appropriate level is hard to gauge with covid as this has impacted a little. But the school has been very good at responding to and dealing with all these issues throughout the pandemic. Only criticism it would have been better if each subject had done one live lesson per week over teams for each child instead of it all being assignment based as they did miss live lesson interaction. Form times would have been better if camera and or microphone could have been on as felt a bit of a waste of time when just a deathly silence and just form tutor speaking. Although I do understand the reasons it was delivered in this way. Well done to all the staff including cleaners etc for all their hard work during this exceptional year!

South Axholme Academy response: Thank you for the feedback. In March 2020 Lockdown 1 the Academy moved immediately to its Virtual Academy and via Microsoft Teams where students had access to their host class teacher and subject specific work. For safeguarding reasons it was not always possible to have live lessons in all situations, although there were some live lessons in place for some year groups. Schools were faced with a unknown timescale for returning to 'normal' lessons and through staff training and support from the Government regarding laptop provision we were able to enhance our virtual academy offer when students were self-isolating.

*I felt the parents evening did not provide enough time to discuss the subjects in which my child was not performing as well as he should have been.

South Axholme Academy response: Thank you for the feedback. Unfortunately, in order to manage the evening and that all parents receive time with their class teacher we are unable to extend the time length. If you require further information post the evening please contact your child's class teacher.

*Thought RE was meant to be compulsory up to Year 11 but isn't taught - dropping it into General Studies is not covering RE. But very happy with progress and attainment to date.

South Axholme Academy feedback: Thank you for the feedback. Religious Education is a statutory requirement in all year groups and is delivered to all students within the Academy. The curriculum coverage aligns with SACRE requirements.

*Thank you to all of the staff for support and help given to parents during 2020

South Axholme Academy response: Thank you for the feedback.

*Thank you for the help and support which X has received since September

South Axholme Academy response: Thank you for the feedback.

*I find the toilet rules at this time unacceptable, this has caused both of my daughters a lot of anxiety. My eldest daughter doesn't eat or drink at school, due to there not being time and the toilet situation (she does have a toilet pass now). My youngest brings a pack up as some teachers let them out late, so she didn't have to queue and eat.

South Axholme Academy response: Thank you for the feedback. The academy has invested significantly over recent years in regards to toilet facilities including refurbishing toilets and increasing the number of toilets. Access to toilets needs to be managed in regards to students missing learning time as well as centralising cleaning, particularly in relation to Covid. Students with specific needs can have access to toilets at any time. Owing to Covid the Academy has reduced the lunch period to 30 minutes to allow bubble secure dining arrangements. As lunchtime is staggered per year group this has led to students having more time to access the catering facilities as there are no other year groups on at lunchtime. Students also have the opportunity to take daily outside time during lunch indicating the time allocation is suitable and working effectively.

*I am very pleased with the school and the education it offers to my children. My only worry is with the pastoral care. If my children have personal worries, I don't think they would have anyone who they would be able to speak to.

South Axholme Academy response: Thank you for the feedback. The academy have extended the form period from September to support students on their return from Lockdown and to increase the pastoral care in these difficult times. Form teachers are now available from 8.30am each morning for students within their tutor room. In addition, dedicated Assistant Teachers and Progress and Achievement Leaders are on duty at break and lunch providing further in school support. The study base also has increased staffing from September including support for students who are returning to the academy or require well-being and / or emotional support. For students having to self-isolate support is provided virtually via Teams and / or individual support based on need.

Please note where individual students and / or staff could be identified from the comments these have not been published. All comments have been discussed with Senior Leaders at the Academy as well as Governing Body members.