

Year 7 Parental Survey Results

May 2021

Surveys returned - 48



“My child is working at an appropriate level and performing well in the subjects that they are studying”

English
Mathematics
Science
Art & Design
Computing
Dance
Drama
Food
Geography
History
Music
PE
RE
Spanish
Technology

	Strongly Agree/Agree%	Disagree/Strongly D:
36	100	0
36	96	4
36	96	4
17	96	4
	95	5
	84	16
18	93	7
	95	5
36	91	9
33	96	4
	98	2
26	94	6
	93	7
18	96	4
	93	7

Statements

My child enjoys being at school
My child feels safe at school
My child is making good progress at school
I receive valuable and appropriate information about my child's progress
The discipline is good at school and unacceptable behaviour is dealt with
The school expects my child to work hard and do his or her best
My child has been able to access work and/or live lessons since 4 January 2021
The quality of work and/or live lessons during the current lockdown continues to support my child's learning
The school provides regular information regarding Covid-19 updates
If my child experienced a problem at school, there is someone available to help them
The school has responded well to any concerns I have raised
Parents and carers with children who have learning difficulties: The school provides specialist support and informs me how this is helping my child to progress.
My child receives the extra help and support that they need from teachers and support staff
There is usually (pre-Covid) a good range of activities including after school clubs, trips, visits and enrichment days
The school helps my child to have a healthy lifestyle
My child enjoys the meals provided at school
My child understands the Covid-19 control measures in place at school
How did you rate the online booking system via School Cloud? And did you find the system easy to use
I found the virtual parents' evening beneficial and it provided me with useful information
The school provides good careers education, information, advice and guidance so my child understands the options and progression opportunities available
The school is well managed and organised
The school has lived up to your expectations
I would recommend this school to another parent

	Strongly Agree/Agree%	Disagree/Strongly D:
38	93	7
39	100	0
40	100	0
39	93	7
37	97	3
38	100	0
38	98	2
31	98	2
31	100	0
	100	0
28	92	8
5	75	25
17	92	8
26	92	8
29	88	12
	83	17
	100	0
	98	2
31	98	2
26	97	3
29	100	0
29	95	5
28	98	2

Parent Comments

Parents' evening needs work. One teacher didn't turn up. Too many subjects we couldn't get an appointment for and despite asking for a phone call we are still waiting!

I was unable to get online to attend my parents' evening appointments. I sent messages to a number of X's teachers with whom I was unable to obtain an appointment. Mr xxxx has called me and updated me on Xs progress. I therefore can only comment on her progress in English. I have therefore answered the questions for the other subjects as subject not studied so that I can submit the survey.

Found 5 minute cut off for parents' evening rather abrupt - some queries left unanswered. Please ensure toilets are clean and safe for children, with doors that lock. If vandalised by unruly pupils, don't think other children should suffer.

I found the parents' evening useful and informative with the teachers that we met. I haven't been able to comment on some of the subjects as we didn't have opportunity to meet the teachers and have had no feedback on progress or activities e.g. drama, dance. The 1:1 communication with parents could be much improved when contacting the school with a query or concern. I've been surprised about the lack of pastoral support offered by the school, particularly during such a difficult time for children. I have concerns about how non academic needs are addressed within school and hope that this is improved as the Covid measures are reduced. Some aspects of this school are excellent and unfortunately the poorer response on the non academic side lets the whole experience down.

Overall I was very happy with the virtual parents' evening, although I had no response from X's dance and food teachers. I was also unable to get an appointment with her English teacher and I know we got an email to say if there was anything to report they would get in touch but i would have preferred to actually speak so I could ask any questions. Overall very pleased with X's progress so far at SAX, thank you.

It's hard to comment on progress in RE as I was unable to make an appointment with the teacher, also dance and drama teacher wasn't there/had a technical issue for the appointment made so we were unable to meet. The school have supported my child well during these very challenging times but look forward to more normality and the opportunities that this will bring.

We had an appointment with Mrs Brook and she did not turn up. No apologies given.

South Axholme Academy response: Many thanks for your feedback. Teachers pay and conditions indicate one Parents' Evening per academic year. For additional updates please contact your child's individual teacher. We have appointed an additional Progress and Achievement Leader for Year 9, and as such this should alleviate the amount of responses made - similarly, please contact your child's form tutor for any pastoral matters.

Access to online learning during periods of self isolation needs to be improved as some lessons are inactive or difficult to follow. I would like to see a much more varied and regular activity program at school to enrich and engage pupils. Career's advice seems a little pressured in year 7. I would like more information about the situation with masks in school after then 17th of May please.

South Axholme Academy response: Many thanks for your feedback. We appreciate the help and support from parents whilst we continue with the blended learning approach. It would be hoped that once restrictions lift, we can return to a more normal program of activities. We continue to provide regular updates, and letters are posted on our website for full information.

Generally extremely happy with my son's progress and the support he receives. I have been extremely impressed by all the efforts throughout the Covid situation, particularly the strength of the on-line learning provided. Thank you to everyone who has worked so hard during these difficult times. Specifically regarding the online parents' evening: This worked well, although the countdown timer was a little ominous I understand the necessity. Overall it worked well and it was good to "meet" some of the staff and get some feedback on my son's work and attitude. Many thanks to all involved.

South Axholme Academy response: Many thanks for your feedback. Due to the success of the on-line parents' evening we will continue with this approach into the 2021 - 2022 academic year.

Disappointed that there wasn't availability for all my child's subject teachers.

South Axholme Academy response: Many thanks for your feedback. Due to the limited availability, please contact your child's individual subject teachers to receive further information.

My child is unable to use the toilets at break times due to gatherings of students meeting each other making it awkward and uncomfortable to use them.

My daughter continually raises that she is not able to access the toilet facilities when she wishes. Please could this be looked into.

Can we please ensure soap is available in the toilets at all times.

South Axholme Academy response: We have invested significantly in the school toilet facilities. We believe that students do have time before school, at break and lunch times. However, staff may use their discretion when allowing students to use the toilet during lesson times.

Healthier choices at lunch.

South Axholme Academy response: The provision for catering at South Axholme Academy is externally provided and complies with School Food Standards as specified by the Department of Education. Isle Education Trust regularly review the quality and price of the products delivered. There is a wide range of dietary requirements met by the Academy including a wide range of options for vegetarian meals. Please contact www.TnScatering.co.uk. Any parent who would like to sample the new catering providers food please contact the school for a tasting session.

Answering emails is slow.

South Axholme Academy response: Many thanks for your feedback. We try as much as possible to return calls or emails as quickly as possible but there are times when exceptional circumstances make this longer than we would like. For urgent responses please call the Academy.

Keep up the good work.

South Axholme Academy response: Many thanks for your feedback.

I am very pleased with the progress my son has made, however, he really dislikes school which I find unfortunate.

South Axholme Academy response: Many thanks for your feedback. We hope that once things return to normal your son may grow to enjoy school a little more. Please contact your child's form tutor should you wish to raise any further concerns.

I have always been impressed by the school and it has never failed my children.

South Axholme Academy response: Many thanks for your feedback.

ith
olme
emg

159700%

1597ee.96