Year 9 Parental Survey Results Spring 2021 36 surveys completed



"My child is working at an appropriate level and performing well in the subjects that they are studying"

Disagrees trongly Disagree of Strongly Agree Agree 16 English 94 Mathematics 97 Science 94 Art & Design 10 90 Computing 94 Dance/Drama Food 94 French 90 Geography 97 History 97 PΕ 91 RE 93 Spanish 16 84 Technology 91

Statements

Disagle Stronghy Disagle e olo Strongly Agree Agree 10

My child enjoys being at school	92	8
My child feels safe at school	94	6
My child is making good progress at school	89	11
I receive valuable and appropriate information about my child's progress	89	11
The discipline is good at school and unacceptable behaviour is dealt with	94	6
The school expects my child to work hard and do his or her best	97	3
The quality of work and / or live lessons during the current Lockdown continues to support my child's learning	86	14
The school provides regular information regarding Covid - 19 updates.	100	0
If my child experienced a problem at school, there is someone available to help them	97	3
The school has responded well to any concerns I have raised	92	8
Parents and carers with children who have learning difficulties: The school provides specialist support and informs me how this is helping my		
child to progress	97	3
My child receives the extra help and support that they need from teachers and support staff	94	6
There is usually (pre-Covid) a good range of activities including after school clubs, trips, visits and enrichment days.	97	3
The school helps my child to have a healthy lifestyle	86	14
My child enjoys the meals provided at school.	81	19
My child understands the Covid - 19 control measures in place at school.	100	0
How did you rate the on-line booking system via School Cloud? And did you find the system easy to use	94	6
I found the virtual parents' evening beneficial and it provided me with useful information	94	6
The school provides good careers education, information, advice and guidance so my child understands the options and progression opportu	97	3
Did you attend the Virtual Options Evening? If so, did you find the information provided by subject teachers useful in helping your child to se	97	3
The school is well managed and organised	97	3
The school has lived up to my expectations	86	14
I would recommend this school to another parent.	94	6

Parent Comments

- *Virtual parents evening was absolutely fantastic, please if possible could you keep this format, every appointment was on time and 5 mins is plenty of time to discuss.
- *I hope you continue to do the parents' evening online because the format before was so unorganised. This allows you to listen to your own child's feedback instead of everyone else's.
- *Virtual parents' evening should continue, very easy and appointments kept to time specified unlike face to face
- *I thought the virtual parents' evening was much easier than a face to face parents' evening. Maybe 6-7 mins each teacher instead of 5 would be better as I got cut of at least twice mid conversation but generally I thought it was a great way of delivering it and would prefer it this way in the future. I think it would have been useful to have the options' evening over two nights to allow you to attend 4 more sessions as we picked the subjects our daughter thought she wanted to pick but if any of those talks put her off any of those subjects she could have watched other talks for an alternative. This would also help when choosing back up subjects in case they don't get their first choice. I thought the virtual aspect of it worked really well and I was able to ask questions so I found out what I wanted to know about the subjects I was able to attend.

- *Student X adapted very well to online learning and was totally committed to learning. The lessons were far more effective after January when the teachers did virtual lessons rather than set them work to learn without supervision. Parents' Evening was much better online as there was no waiting and 5 minutes is enough to discuss progress. Hopefully Parents' Evenings will be online in future. The Options' Evening was useful to find out more details about the subjects Student X has chosen to study.
- *Virtual parents evening meant no over running and waiting for a teacher to be free. Each meeting seamlessly moved into the next.
- *The virtual parents evening was fabulous! Prefer the virtual to attending school and being stuck in queues and timings being delayed. I am full of praise and admiration for all the staff that have taught X throughout the lockdown. She has felt very supported and has enjoyed continuing the school routine throughout lockdown. It has given her structure and ensured she continues her learning and has enabled her to reach her full potential during these difficult times. I can't thank you enough.
- *I only did not attend the virtual options' evening because my daughter was 100% confident in her choices due to the ongoing support from school.

 Academy Response: Thank you for the feedback. Our intention next year is to move to online Parents' Evening with parents required for in school meetings at major events.
- *I think the school has worked tremendously hard to overcome the restrictions and has continued to deliver quality education in very difficult circumstances.
- *The school has fantastic teachers and good support. The adaptability you have shown due to Covid 19 has been amazing having to put lessons on teams etc. You should be proud of all are achieving.
- *I have been Impressed by the way the school has continued to provide consistent support and learning during exceptional times. When making appointments for the parents' evening there was no choice to make appointments to speak to either media or food tech which are the two subjects my daughter is trying to decide between for her options.
- *Only slight criticism I have , is this time my son self isolating , the work recieved has been insufficient. Unfortunately I know Internet is the issue in some subjects science etc. But when your son even agree's he hasn't had much school work to do , speaks for itself.

Academy Response: Thank you for your feedback. If you require a follow up conversation with a member of staff please contact the Academy.

*The school has some great successes however it's biggest issue in my opinion is that it thinks it is better than it is! The school appears to think it is perfect, always right and doesn't engage parents in a way that makes them feel their point is taken on board, even if the school don't want to take on board points raised, it could try and listen and consider other opinions. In my experience over the years that is the worst school issue, learning to listen and realise their management decisions are not always correct and perhaps actively getting feedback and reviewing it with a view to amending procedures might make families feel listened to. But hey this is a relevant questionnaire, probably the first of it's kind I have had, so from my point of view a step in the right direction so long as the results are actually listened to. Well done though to the hardwork that has gone in over the last few months, the school finally appear to be getting there. Thank you.

Academy Response: Thank you for your feedback. As an academy we take the views of our parents and students in all our decision making. Parents have a key role to play in the direction of the Academy and the Governing Body has representatives from parents' who are able to challenge and support leadership decisions.

- *I feel some teachers require a wider understanding of SEN and how this is presented in pupils that don't have an EHCP. Some teachers appear to be unable to recognise SEN and treat pupils as naughty children rather than looking behind this behaviour and putting strategies in place to address, using positive language.
- *Heads and Teachers really good. Not impressed with welfare staff. Bullying not dealt with generally. Study base staff are really supportive and kind. I think some staff need to learn how to communicate effectively with teenagers and there would be less issues, they deserve to be spoken to with respect and at times it is clear to me that that is not the case. Perhaps this is a training issue. Thanks for listening.

Academy Response: Thank you for your feedback. I would ask that if any parent has concerns regarding the welfare of their child then they contact the Academy immediately. Similarly, any allegation of bullying is taken very seriously by the Academy and processes inline with our Anti Bullying policy are followed.

*Thank you for rethink outside of error bus charges for Jan/Feb term, but don't agree with the children wearing masks!

Academy Response: Thank you for the feedback. The Academy continues to follow Department of Education guidance in regards to the wearing of face coverings.

*Only one appointment was missed as the teacher couldn't connect to the internet, was told he would call to discuss but never called. My daughter has is currently isolating due to a pupil having Covid and not all lessons have been live and work hasn't been set or they have only been able to connect to the isolating pupils 20mins of the lesson. On the whole I have been very impressed with how the school has engaged with the children but not so much now. Unfortunately my child has had to isolate around 4 times and this has had an impact on her studies.

Academy Response: Thank you for your feedback. Unfortunately some students have suffered a greater impact than others in regards to having to self isolate, sometimes for repeated times. We apologies for the member of staff not returning your call and I would ask that you contact the Progress and Achievement Leader for KS4 to gain a resolution.

Please note where individual students and / or staff can be identified from the comments these have not been published. Where comments are inappropriate and / or confusing they have note been published. All comments have been disussed with Senior Leaders at the Academy as well as Governing Body members.

