

Year 11 Parental Survey Results
 November 2020
 60 surveys returned



“My child is working at an appropriate level and performing well in the subjects that they are studying”

	Strongly Agree/Agree%		Disagree/Strongly Disagree %	
English	90	10		
Mathematics	88	12		
Science	88	12		
Art & Design	85	15		
Business	91	9		
Childcare	100	0		
Dance	100	0		
Drama	100	0		
Engineering	57	43		
French	100	0		
Geography	91	9		
Health & Social	100	0		
History	71	29		
Hospitality	94	6		
Media	100	0		
Music	100	0		
PE	84	16		
Sport	79	21		
Spanish	78	22		

Statements

	Strongly Agree/Agree%		Disagree/Strongly Disagree %	
My child enjoys being at school	83	17		
My child feels safe at school	90	10		
My child is making good progress at school	90	10		
I receive valuable and appropriate information about my child's progress	77	13		
The discipline is good at school and unacceptable behaviour is dealt with	87	13		
The school expects my child to work hard and do his or her best	98	2		
My child has been able to access work and/or lessons via Teams	92	6		
The school responded well during lockdown 1 in supporting my child	83	17		
The school provides regular information regarding Covid - 19 updates	98	2		
If my child experienced a problem at school, there is someone available to help them	95	5		
The school has responded to any concerns I have raised	87	13		
Parents and carers with children who have learning difficulties: The school provides specialist support and informs me how this is helping my child to progress	97	8		
My child receives the extra support and help that they need from teachers and support staff	92	8		
I know what courses are available in South Axholme Academy 6th Form	87	13		
The school helps my child to have a healthy lifestyle	90	10		
My child enjoys the meals provided at school	87	13		
My child understands the Covid - 19 control measures in place at school	98	2		
I found the virtual parents' evening beneficial and it provided me with useful information	97	3		
The school provides good careers education, information, advice and guidance so my child understands the options and progression opportunities available	88	12		
The school is well managed and organised	92	8		
The school has lived up to my expectations	88	12		
I would recommend this school to another parent	90	10		

Parent Comments

*Thank you to all of the staff for support and help given to parents during 2020.

* Thanks again. In such difficult times the school continues to live up to my expectations and my daughter has had an excellent education and 5 years! Amazing teachers who go above and beyond.

* My child joined from another school and what a difference you have made to his life! The best decision me and my husband made. Thanks again, keep up the good work.

*Thank you for all the hard work and clear communication during the Lockdown and also on the return to school. I was obviously very nervous but feel the way in which the school has dealt with this has been first class.

* Great school with fantastic staff who are doing an excellent job at a difficult time. Thank you all, much appreciated

*Great School!

*Sometimes my child feels like a couple of teachers don't listen to her concerns and put her in for higher exams when she genuinely doesn't feel confident to achieve that. The overall running of the school is excellent and the handling of the covid situation has been outstanding

* Thank you to everyone at the school who have continued to provide an education to my son during Lockdown. He has missed school and glad to be back.

South Axholme Academy response: Thank you for the feedback.

*We feel that during the lockdowns, not enough teaching has taken place via Teams and some subjects were allowed to drift, without much work being set or much feedback given.

* Concerns over planning of mock exams due to isolation limited school support on teams in week one improved in week two due to more children in lockdown.

There is much negative around the Covid pandemic which, I understand is guided by the government and not the school directly. That said I believe the school's response has been poor and disorganised at times. Home learning should be supported and offered as a choice to parents.

South Axholme Academy response: Thank you for the feedback. In March 2020 Lockdown 1 the Academy moved immediately to its Virtual Academy and via Microsoft Teams where students had access to their host class teacher and subject specific work. For safeguarding reasons it was not always possible to have live lessons in all situations, although there were some live lessons in place for some year groups. Schools were faced with an unknown timescale for returning to 'normal' lessons and through staff training and support from the Government regarding laptop provision we were able to enhance our virtual academy offer when students were self-isolating. From 4 January 2021 the Virtual Academy moved to live lessons for all students in all lessons.

*At parents' evening my child was picked for an appointment with the SLT which was not needed and not called for I was very disappointed with the school that this was not researched as my child is doing very well in school which is reflected in his reports and parents' evening

South Axholme Academy response: Thank you for the feedback. The purpose of the targeted meetings was to discuss further strategies to support student progress and attainment. The selection process was based on students current projected grades, potential risk of under achievement or inconsistencies in attitude to learning.

Design and Technology has been difficult with the teacher leaving/not been available, I feel this is a disadvantage to all children studying this subject, also the school losing course work within the first lockdown has been detrimental to my child.

*Apart from DT, due to the many changes in teachers, I feel that my son is on track in all subjects.

South Axholme Academy response: Thank you for the feedback. Unfortunately owing to personal circumstances we have seen some staffing changes within Technology. We have moved quickly to resolve this situation. Recent student data indicates that students are on track to achieve and in some cases exceed their aspirational target grade. In relation to controlled assessment work (coursework) it is our understanding that the student has now located their work.

* I preferred the Online parents evening. Much better than charging around the school and having to wait for appointments. Great communication with the issues currently due to Covid.

*The virtual parents evening worked really well for me...it allowed X and I to concentrate on parents' evening, without me having to bring the younger kids with me, or pay for SEN carers for the boys.

South Axholme Academy response: Thank you for the feedback.

*Variable teaching standards. More face to face required. Too much onus on negative behaviour.

South Axholme Academy response: Thank you for the feedback. In regards to variable teaching standards we would ask that you contact the Academy if you have specific concerns regarding a subject area. In regards to a focus on negative behaviour we encourage all our parents to download the new Arbor app. This will give weekly updates on the positive ACHIEVE points which are allocated. In addition to this we have our end of term awards which recognise positive attitude to learning across a child's curriculum.

*Where some teachers have gone above and beyond to help my daughter. I have had to speak to a couple of teachers to try and get the help and support. Having got in to trouble for asking for added help I'm in utter shock at this. Having to ask and ask for herself to be unmuted from teams and still a month on she isn't. And as for covid not opening gates on time so students was touching leaving school and not till I raised the fact they school surly leave in their year group bubbles did this change. And the fact the head teacher walks around school getting to close to students in every year group. Until this last year I was happy with this school. But now my daughter isn't getting the help and support she needs. They are 15/16 year olds which have been told time and time again how important this year is.

South Axholme Academy response: Thank you for the feedback. In regards to unmuting students if this remains unresolved can you contact the Academy for the attention of Mr Barnes and we will resolve without anymore delay and we apologise for the time this has taken. Students that arrive on buses are from all years in the academy with the compulsory wearing of masks as a control measure. Students are released in year group bubbles and at staggered time to minimise risk. Thank you for alerting us to an issue with one of the school gates. This has now been resolved with no further issues. Staff members are moving between bubbles in order to maintain a full and balanced curriculum. This includes the Principal and all members of the senior team. Masks and / or visors are worn by staff when moving between lessons.

Not much scope for answering these questions, there are positives and negatives for the questions i.e. Parents Eve', it was nice to have something but 5 mins is absolutely not enough time for a Year 11 child with mocks coming up, CARERS ADVICE is non existent!

*I felt the parents' evening did not provide enough time to discuss the subjects in which my child was not performing as well as he should have been.

*The virtual parents' evening was excellent, a great way to speak to subject teachers in a structured way. But maybe a little longer on the time limits maybe 10 mins would be better?

South Axholme Academy response: Thank you for the feedback. Unfortunately having appointments longer than the time allocated would result in an extremely long evening for students, parents and staff and would increase the waiting time between appointments. If parents require follow up discussions please contact the academy. The academy has also added a second parents' evening planned for April 2021 to support further the students as they enter the final months of their GCSE's. In regards to careers advice the academy provides all students with independent careers advice and guidance. If students require additional careers guidance please contact Mrs Bagshaw.

*Could science be split into separate subjects on next questionnaire as my child rates some lessons really highly, however feels one lesson in particular, he finds is poorly taught.

South Axholme Academy response: Thank you for the comment regarding the questionnaire and we will take this into consideration. We would ask that if a parent/carer has a particular concern regarding a lesson that they contact the academy.

* Overall totally happy with the school and my child's progress. My discontent as always is in the PE department . Favouritism , no reason for the children to try and improve, a lack of motivated staff, a reason my child dislikes coming to school on PE days. Sad but true.

South Axholme Academy response: We would ask that if a parent/carers has a particular concern regarding a lesson that they contact the academy.

* Sadly my child is unable to study the course he wants at A Level in the sixth form.

South Axholme Academy response: Thank you for the feedback. We apologise for being unable to offer the A level course your child requires.

Unfortunately, courses are delivered based on available staffing and the number of students.

* Could not speak with History teacher on parents' evening due to his technical issues. Still waiting for a phone call. With regards to English we do not feel we have been kept up to date with our daughters progress. We have not received the feedback promised to us at the parents' evening in 2019. Also very disappointed that the English department alone felt they could not provide extra support during half term at this crucial time.

South Axholme Academy response: We would ask that if a parent/carers has a particular concern regarding a lesson that they contact the academy. In regards to a call back we hope this situation is now resolved. Half term sessions covered a wide range of subject areas and were based on staff availability during their holiday.

* Too many emails that rattle on instead of short and to the point.

South Axholme Academy response: Thank you for the feedback. Unfortunately there have been a number of factors linked to the global pandemic where communication updates have been required on a regular basis. We appreciate that the volume and the details of the information can be extensive and we have tried where possible to streamline this without comprising key information or FAQ's.

Please note where individual students and / or staff could be identified from the comments these have not been published. Where comments are inappropriate and / or confusing they have not been published. All comments have been discussed with Senior Leaders at the Academy as well as Governing Body members.