

“My child is working at an appropriate level and performing well in the subjects that they are studying”

	Strongly Agree/Agree%	Disagree/Strongly Disagree %
English	92	8
Mathematics	92	8
Science	90	10
Art & Design	83	17
Computing	83	17
Dance	87	13
Drama	85	15
Food	91	9
Geography	89	11
History	88	12
Music	75	25
PE	85	15
RE	83	17
Spanish	75	25
Technology	89	11

Statements

Statements	Strongly Agree/Agree%		Disagree/Strongly Disagree%	
My child enjoys being at school	89	11		
My child feels safe at school	92	8		
My child is making good progress at school	89	11		
I receive valuable and appropriate information about my child's progress	85	15		
The discipline is good at school and unacceptable behaviour is dealt with	91	9		
The school expects my child to work hard and do his or her best	100	0		
My child has been able to access work and/or live lessons since 4 January 2021	94	6		
The quality of work and/or live lessons during the current lockdown continues to support my child's learning	98	2		
The school provides regular information regarding Covid-19 updates	98	2		
If my child experienced a problem at school, there is someone available to help them	92	8		
The school has responded well to any concerns I have raised	94	6		
Parents and carers with children who have learning difficulties: The school provides specialist support and informs me how this is helping my child to progress.	96	4		
My child receives the extra help and support that they need from teachers and support staff	87	13		
There is usually (pre-Covid) a good range of activities including after school clubs, trips, visits and enrichment days	87	13		
The school helps my child to have a healthy lifestyle	83	17		
My child enjoys the meals provided at school	83	17		
My child understands the Covid-19 control measures in place at school	100	0		
How did you rate the online booking system via School Cloud? And did you find the system easy to use	96	4		
I found the virtual parents' evening beneficial and it provided me with useful information	96	4		
The school provides good careers education, information, advice and guidance so my child understands the options and progression opportunities available	98	2		
The school is well managed and organised	94	6		
The school has lived up to your expectations	89	11		
I would recommend this school to another parent	90	10		

Parent Comments

*SAX is doing a great job during this current lockdown. Thank you

* I can't thank the school enough for their support. My child came to the school from out of catchment and whilst Lockdown has been difficult for him, he has made lots of new friends and the quality of education is excellent. He is looking forward to the sport re-starting when we go back to normality. Keep up the good work.

* School has been excellent. Ignore the social media moaners, never happy. Great school!

*Year 7 was a difficult year with the start of Lockdown. And what your school compared to what I have seen from family members has done in comparison to others has done a good job. The virtual lessons in Lockdown 2 have been brilliant. Thank you.

*We feel like the school has more than stepped up to the mark. Well done to all.

*School has done an amazing job during this pandemic an I'm glad my son will be joining in September.

*The school has exceeded our expectations and I wish my eldest had attended there.

* My child has had to unfortunately isolate during the pandemic. The information received was clear. It was frustrating to all but she was well supported and has quickly caught up missed work thanks to Teams and the support of her teachers. Thank you - it has been a really testing time for all of us.

*Extremely impressed with online learning during this Lockdown. Both of my children are engaged in every subject and happy. Well done to all staff it's much appreciated!

The live lessons during this lockdown have been fantastic. I really appreciate all the hard work and effort all the teachers have shown. They have been a huge support to the students, not only in the subjects they teach. Encouraging the students to keep active, move away from their work stations during lunch times. Well done to everyone.

*The only subjects where I have said my daughter isn't where I want her to be are the practical subjects which are nearly impossible for the teachers involved. There is no blame attached to them at all, and I can see that they are trying 100%, but covid has made their jobs very difficult. I have to say I have listened to some lessons and the teaching and learning has been superb. Science and Geography have been brilliant but praise to all teaching staff they are providing great quality engaging lessons.

*In relation to parents' evening, we feel that it was a pleasant experience and very well organised. We think going forward this should be the way parents' evenings should be presented. Well done SAX.

*Thank you for all of your efforts during the pandemic, it is very much appreciated. The online learning available is working very well.

* My child loves school and South Axholme! She can't wait to see her friends and teachers. She says she is even missing Maths! Thanks again.

*Thank you for adapting and continuing to support our children through these difficult times.

*Thank you for arranging parents' evening and to the staff who participated. We found this really helpful and motivational. All of the staff gave really detailed positive feedback identifying what X was doing well and identified an area where X could improve. I was impressed at the depth of explanation and the discussion in the short space of time. We are able to identify a trend in the feedback regarding understanding terminology which relates to reading comprehension. X is not confident online and I do feel that this feedback was really motivational and welcome at such a challenging time. Please thank the teachers for all their hard work in planning online learning in Microsoft Teams. This is being delivered to an exceptionally high standard it is clear that there has been significant planning of learning activities that work well online. I have observed staff overcome the challenges of some students who do not have the full technology and provide quick solutions to support their learning. The sessions are really interactive and embed other technology tools such as whiteboards and simulators which has been fantastic. This structure to the daily routine has been very welcome as this has ensure that learning has taken place, it has provided a clear structure to X day and it has allowed me to work online with no need to give support in learning.

South Axholme Academy response: Thank you for the feedback we will pass on your thanks to all our staff.

*There was a lot of connection issues during the parents' evening, though I understand this is not necessarily a problem the school can address.

South Axholme Academy response: Thank you for the feedback. If you require a follow up conversation with members of staff please contact the Academy.

*The online parent's evening has been fantastic and much improved from the old type. We would like to see it remaining virtual even when school opens up again properly. The contact recently regards my son's dyslexia has been excellent and reassuring to know that school is thinking of ways to help him succeed in all subjects without his dyslexia being a barrier

*Loved the virtual Parents' Evening. Managed to see most of my daughter's teachers and felt reassured that she is in the best school in the area!

*Parents' evening went very well it was so good to see and speak to X's teachers . Thankyou for your continued support .

*The online parents' evening format works well and is much more efficient than a 'normal' parents' evening in school. I would be happy to see you continue with the same online format even after Covid.

South Axholme Academy response: Thank you for the feedback.

*The scan report is difficult to understand and provides limited information. The virtual parents' evening was excellent and the teachers we saw gave us the additional information that we required about our child's progress.

South Axholme Academy response: Thank you for the feedback. We would ask that if a parent/carer has a particular concern or more information is required regarding a specific subject area that they contact the Academy.

*I have a Year 9 daughter who is SEN and never have we been given an update. EVER. Also we didn't get the option to speak with the English teacher for my son's parents' evening. The school is too soft on bullies and even during Covid restrictions whilst they were still in school, physical bullying was able to happen. If your child does not fit into a box they will not fit in the school, my daughter is floundering often and my son who is over exceeding isn't pushed hard enough. Most of the teachers we spoke to were shocked at how far he has progressed because he doesn't have to be shy behind a PC...in class I think he was often overlooked because he's shy. Also the school dinners are appalling. My kids enjoy healthy food, my daughter will only eat healthy and she says the options just aren't there so they take a pack up. They don't have good options, a lot of the time there isn't much left to choose from, some is badly cooked and they don't get enough time to eat after they've spent so long in the line waiting to be served. On the plus side the online parents' evening was miles better than in school. My son is happy doing work online and he is improving because he's not as shy online. I think the school handled the work during this lockdown extremely well and both kids got logged on and still haven't come across any issues other than the equipment which is our fault. The school isn't perfect and most of the time we are annoyed with some things...bullying, the food and lack of SEN information but it's also amazing in other areas. My kids are for the most part happy in school and do miss it.

South Axholme Academy response: Thank you for the feedback. If you require a follow up conversation with members of staff or our SENCO please contact the Academy as soon as possible. In regards to the catering team your comments have been passed on to TNS. Please note all of the meals provided by TNS are prepared on site and meet the nutritional guidelines as set out by the DfE. Once it is safe to do so we would ask that you make an arrangement to visit the Academy to sample the menu and food on offer. Pastoral support and student welfare remain fundamental to a child's success and happiness in school and our dedicated team and systems work with our students and families to support their time in school. Our most recent Ofsted report graded this area as 'outstanding'.

*I feel communication between parents and the school could be improved! Although difficult to judge if this is down to the COVID!
South Axholme Academy response: Thank you for the feedback. If you require a follow up conversation with members of staff please contact the Academy. Alternatively you can find lots of useful information and FAQ on our new website.

*If my child had SEN, I'm not sure I would recommend the school.
South Axholme Academy response: Thank you for the feedback. We would ask that if a parent/carer has a particular concern that they contact the Academy.

*I was only able to book 4 subjects at parents' evening. I do not know how he is doing in the subjects where I was unable to speak with the teacher. I have selected strongly disagree for these subjects. I am unhappy that X is 'developing' in 3/4 of his subjects.

*I have been disappointed with how the school dealt with the first lockdown and the lack of work set compared to schools within Doncaster that I rated below South Axholme. I have received very limited information around how my son is doing and only managed to speak to 5 of his tutors. I did like the cloud system and found this very efficient but would have liked to have talked to his teachers earlier. The communication from the school around individual progress has been lacking and at times it felt like lip service with generic emails of praise being sent from teachers. Also the agreement to the initial statement is based on his scan report as I did not get to speak to teachers and confirm this which was a shame as the teachers I did speak to were excellent and restored some of my confidence in the school.

*I was unable to make an appointment with some of my daughter's teachers.

*When I booked the times for parents' evening there were very few slots remaining. Therefore I have had to say disagree with the progress of my child as I have had no feedback on these subjects as to how he is doing.

*If virtual parents evening happens again, could there be more time to talk, even if this is just 1 or 2 more minutes, I know this would increase teachers participation in terms of 'time', however on quite a few occasions it was rushed through without giving parents time to express their thoughts/concerns (if any) & then the response time was also the rushed through, (if any could actually then be given due to time constraints).

*The only concern I have is appointment availability I missed a lot of valuable feedback from the majority of my son's teachers
South Axholme Academy response: Thank you for the feedback. Unfortunately, in order to manage the evening and that all parents receive time with their class teacher we are unable to extend the time length. If you require further information post the evening please contact your child's class teacher.

*I feel that the school are only interested in grades and not the welfare. Children who are requiring extra support at school are let down constantly and so many children are removed from the school by parents, this I feel needs investigation by Ofsted.

South Axholme Academy response: Thank you for the feedback. We would ask that if a parent/carer has a particular concern that they contact the Academy. Pastoral support and student welfare remain fundamental to a child's success and happiness in school and our dedicated team and systems work with our students and families to support their time in school. Our most recent Ofsted report graded this area as 'outstanding'. South Axholme Academy continues to be an oversubscribed school.

*My daughter has missed a lot of school due to isolation periods since September. I was worried that she would really fall behind, however she is doing well. The online lessons are excellent and fit my daughter's learning style more than what was in place in the first lock down. My issues are usually responded to, however I have had to chase things especially work during isolation periods and my daughter was still not added to teams in maths and English until January, despite lots of phone calls and a couple of emails. I am still waiting to find out what is happening with regards to transport already paid for this term but not used due to school closure. Overall I am really happy with the school and progress that my daughter is making and hope that this level of online learning can continue whilst the school is closed.

South Axholme Academy response: Thank you for the feedback. If you require a follow up conversation with members of staff please contact the Academy. In regards to transport costs, parents should have received a communication recently to clarify the current situation.

*Difficult to answer. I don't feel reports/scans give enough info. Pre-covid is different to home school. X is struggling now, at home. I am assured following a chat with PAL this evening that support measures will be in place to ensure he isn't behind. But we'll wait and see what actually happens...

South Axholme Academy response: Thank you for the feedback. We would ask that if a parent/carer has a particular concern that they contact the Academy.

*I think the teachers here are very good and provide a high standard of education. But the school does not deal with issues that arise. Bullying has been a long standing issue, so while my child does well, he is not happy here.

South Axholme Academy response: Thank you for the feedback. We would ask that if a parent/carer has a particular concern regarding safeguarding that they contact the Academy immediately.

*Live lessons are ok the children could still be given more, at least the live lessons are better than what happened during the first lockdown. The effects of not being in school is starting to show with both children we need to get them back in school ASAP for their education and mental health

South Axholme Academy response: Thank you for the feedback. We would ask that if parents are particularly worried about their child's mental health that they contact the Academy where we can discuss ways in which we can support.

*I appreciate that things have been difficult but I received no feedback at all in Year 7. Since the online learning was planned I contacted school regarding Wi-Fi issues but received no response even though it was in the bulletin two the following two weeks saying that SIM cards etc. were available, I had to continuously contact school about this which was quite stressful. Also my daughter wasn't invited to English lessons in the first week and missed two lessons despite my efforts contacting school, this caused her much worry. The admin lady was very good towards the end of the week when I pointed out that her emails to the English teachers weren't working and it was eventually resolved. The parents' evening was good but again there was no English teacher there for me to book with and I had to contact school again.

South Axholme Academy response: Thank you for the feedback. If you require a follow up conversation with members of staff please contact the Academy.

*Put several subjects as disagree as didn't have chance to speak to teacher. Quite impressed with the careers INFORMATION that sax has but the ADVICE AND GUIDANCE is lacking. Please consider investing in professional careers guidance. I don't need more work, but if you would like my assistance I am more than happy to move my diary for my local school ! :)

South Axholme Academy response: Thank you for the feedback and the offer of support for the Academy in its CIAG provision. We will be in touch shortly.